

## **KFC Drive Thru / Taco Bell Restaurants, Gateway 36, Dearne Valley Parkway, Barnsley, Service Management Plan – Revision 1**

### **Introduction**

A planning application for the erection of a single A3/A5 unit split into two trading areas comprising the following was submitted for consideration by Barnsley Metropolitan Borough Council in January 2016:

- A KFC drive thru restaurant; and
- A Taco Bell restaurant (not drive thru).

The purpose of the document is to provide a clear strategy to implement procedures regarding servicing arrangements and the safe manoeuvring of service vehicles and the co-ordination of deliveries during opening times.

Compliance and implementation of this will be monitored by Fieldrose Limited (the franchisee), in liaison with each of the store managers. It should be recognised that Fieldrose Limited are responsible for both units and therefore has control/influence over all servicing management.

Access to Gateway 36 will be gained via a roundabout to the Dearne Valley Parkway. Access to the fast food plot from the adopted highway is via a priority junction. In addition to customers, and in order to maximise the efficient use of development land this this access will also be used by service vehicles.

### **Proposed Hours of Delivery**

The following hours of delivery are proposed to ensure peak trading hours of the restaurants are avoided:

- Monday to Sunday – 08.00 to 19.00

Deliveries will take place between 07:00 and 19:00 to accord with Condition 26 of the outline planning permission which limits deliveries within the good neighbourhood zone to these hours.

The overall development will have an anticipated 3 x regular deliveries per week via 12m fixed axle HGVs (as shown on Optima drawing 12004/ATR/04 Rev C), but this could increase to up to 6 deliveries per week, dependent upon sales.

### **Routing of Service Vehicles**

Optima drawing 12004/ATR/04 Rev C shows how the service vehicle will enter and leave the Site and also how they will manoeuvre into the service area.

## **Manoeuvring Service Vehicles**

Deliveries will be undertaken from within the customer car park only as opposed to on any side roads or specific loading bays – this is in order to maximise the efficiency in the use of development land.

Small and medium sized vehicles are able to manoeuvre within the site using the aisles available within the car park. The largest vehicle that will access the Site, 12.0m long rigid vehicle, are also able to manoeuvre within the site as shown on Optima drawing 12004/ATR/04 Rev C.

Customer spaces 23 to 30 as shown on Optima drawing 12004/ATR/04 Rev C will be cordoned off by staff prior to the arrival of the delivery vehicle. All manoeuvring will be undertaken with the guidance of a banksman who will be a member of staff of the restaurants.

The remainder of the car park will remain open to customers/visitors.

The site shall be kept in a manner that ensures adequate space is available for the manoeuvring requirements.

## **Enclosures**

Optima Drawing 12004/ATR/04 Rev C